Participant Number: 9

Evaluator 1: Zehao Tan

Evaluator 2: Philena Yang

Age: 21

Gender: Female

Highest Level of Education: Some College

Daily Access to Internet: Yes

Daily Access to Devices: Yes

**In-Task Data Collection**

| Task | Completion (Y/N): | Time to Completion | # of Clicks: | # of Clarifying Questions | Additional Notes(errors/difficulties): |
| --- | --- | --- | --- | --- | --- |
| 1 | Y | 1:15 | 13 | What dates? Times? | N/A |
| 2 | Y | 0:35 | 5 | Delivery volunteer clarify | N/A |
| 3 | Y | 0:20 | 3 | Sign in clarification | Hard to find sign in button,  Assumed at the top  User - if had to hide, makes sense to put it at bottom |

## **End State Data Collection**

| Task | Ease of Use Rating (1-5) | Anything Confusing? | Additional Notes (errors/difficulties) |
| --- | --- | --- | --- |
| 1 | 5 | N/A - pretty straightforward | N/A |
| 2 | 5 | N/A | N/A |
| 3 | 4 | Couldn’t find sign in small - bottom of page | Sign in @top |

**Open-Ended Questions**

| Question | Response |
| --- | --- |
| How pleased are you with the design of the website on a scale of 1 to 5 with 1 being unhappy and 5 being pleased? | 4.5 |
| If you could describe your experience with the website in 3 adjectives, what would they be? | Efficient, easy to use, simple |
| What aspects of the website did you like or enjoy? | Pictures, looks nice, pleasing to look at, not confusing, color scheme - ties in with everything  Delivery font smaller than the rest, images kind of cut off |
| What would you change about the website for users who were completing the tasks that you just did? | Sign in at bottom hard to find - maybe change color to orange or box around it |

Aesthetics rating: 4/5

**Other Notes:**